

TERMS OF ENTRY

GENERAL ENTRY

***Please be sure to adhere to the time stipulated on your ticket. We cannot guarantee entry outside of this window**

***We are an over 21's club and run a strict no ID no entry policy. Accepted ID includes passports and photo driving licenses (excluding paper identification) and must be on all persons for identification purposes.**

***Dress code – smart casual, fancy dress encouraged, no sports (including casual shorts) or work wear. Casual flip flops and sliders unfortunately not permitted.**

***Anyone seen drinking outside the venue will be refused entry**

***All pre-paid tickets are eligible for a full refund up to 5PM on the day of the event. Requests via email only – hello@infernosc.co.uk**

***We operate a zero tolerance on drugs. Customers MUST agree to searches on entry if asked to do so**

***Management reserve the right of admission**

***Your wellbeing is our priority. Consequently, to ensure the safety of our guests, we operate a no single entrants policy so that we can feel comfortable that everyone gets home safely**

***Anyone refused entry or asked to leave will not be eligible for a refund**

***As a licensee we have a responsibility to manage the use of alcohol on the premises. If you are perceived to be intoxicated, or are demonstrating any signs of antisocial behaviour, you will be refused entry/asked to leave. Please take care of all in your group.**

THE STAGE BAR – VIP

*** Booths have a maximum capacity of 6**

*** Stage Bar Booth Bookings cost £50/booth**

***All Stage Bar bookers to be in the venue by 12AM – Free Q jump upgrade included**

***All Stage Bar bookers are subject to terms of entry listed above. Admission tickets to be purchased per person, via the priority entrance queue**

***Stage Bar booths can be refunded in full if cancelled providing the required 24hrs notice via email to hello@infernosc.co.uk**

TABLE BOOKING AND KARAOKE T&Cs

TABLE BOOKING T&Cs

- Tables are required to be admitted and seated with minimum 50% capacity by the early admission time on the night (11PM as standard).
- A late arrival (20mins or more) is considered a no show so please be prompt!
- Tables act as a base for your party and should be maintained by guest presence.
- All table bookings (with advance tickets) can access the PRIORITY ENTRANCE QUEUE
- All table booking guests are required to have entry tickets. Those with advance purchased tickets can access via the PRIORITY ENTRANCE QUEUE. Those purchasing on the night will be required to join the GENERAL ADMISSION QUEUE..
- All preorders have a maximum limit applicable. Should you go over this limit, we will adjust your order and partially refund you
- To cancel your table reservation with us – please provide at least 24hrs notice and communicate via email: hello@infernoco.uk. We will refund any charges made.

KARAOKE T&Cs

- Karaoke is bookable by the hour, on the hour in one of our two private rooms
- Capacity of our large karaoke room is 25. Capacity of our small karaoke room is 10. Please do not exceed the capacity of your chosen room for your booking or we will be unable to accommodate.
- We require pre-payment for all karaoke bookings. Refunds are available only when a booking is cancelled (via email: hello@wearemommi.com) with 24hrs or more notice provided.
- All Karaoke bookers are required to have entry tickets. Those with advance purchased tickets can access via the PRIORITY ENTRANCE QUEUE. Those purchasing on the night will be required to join the GENERAL ADMISSION QUEUE.
- We require all Karaoke bookers to present as a group at the front door at least 30minutes before their booked time and at latest 12AM. Any late arrivals may not be accommodated and will need to enter via the General Admission Queue.